

RNI No. DELENG/2010/3383

www.medgatetoday.com

# Medgate today

Volume XVI | Issue I | Jan 2025

AMG ADVANCE  
MEDIA  
GROUP



YOUR GATEWAY TO HEALTH & MEDICAL WORLD

## INDIA'S TOP **NEWS MAKERS** 2024-25 OF HEALTHCARE INDUSTRY





# Paradigm Shift: designing Healthcare Buildings of Future

**C**an you tell us about your journey into healthcare? What inspired you to choose this path?

My journey into healthcare architecture began over a two decades ago with a passion for creating environments that enhance healing. Witnessing the profound impact of well-designed spaces on patient recovery and staff efficiency, I discovered the human side of healthcare architecture which further inspired me to continuously keep striving for excellence.

Collaborating with medical professionals, I realized the importance of design in transforming healthcare delivery. India's growing need for world-class healthcare facilities further fuelled my commitment. For me each of my projects has been a chance to merge innovation, functionality, and empathy, ensuring our designs contribute meaningfully to better patient experiences and improved healthcare outcomes.

**What were the key milestones in your career that shaped your vision for healthcare?**

Over the last two decades, I have been working on healthcare projects and have designed and delivered over one



**AR. MANU MALHOTRA**  
Director  
RSMS Architects

**“**The importance of adaptability and effective communication. I have realized that being transparent with the team about challenges and changes, while fostering a collaborative environment, is crucial for overcoming hurdles

hundred healthcare facilities across the globe and each of the projects were one of its kind with their own sets of challenges.

However, as Key milestone in my career, include leading the design of a groundbreaking multi-specialty hospital in Lucknow as a green field Project and a cancer Specialty Hospital in Delhi as brown Field Project, which deepened my understanding of patient-centric spaces as well as broadened my perspective on

integrating technology and design.

Each of these milestones reinforced my vision: to create healing environments that blend functionality, aesthetics, and empathy, setting new benchmarks for healthcare infrastructure in India and beyond.

Today as we design the Hospital of Future, we are designing the facilities & working at department as a standalone unit to ensure that we can increase efficiency & to also provide

better care for patients with least amount of travel within the hospitals.

**How has your leadership style evolved over the years, and what key lessons have you learned?**

Leading one of India's top healthcare architecture firms has presented challenges that have shaped my leadership style. Managing large-scale hospital projects with tight deadlines and evolving requirements taught me adaptability, transparency, and the value of contingency planning. Staying ahead of rapid advancements in healthcare technologies emphasized fostering a culture of continuous learning and innovation. Collaborating with diverse stakeholders, from medical professionals to regulators, underscored the importance of empathy, negotiation, and relationship-building. These experiences have honed my focus on communication, teamwork, and resilience, essential for delivering impactful healthcare design solutions.

Having done projects across the country, we today understand the nuances of various cities, there specific requirements, thus designing community spaces & departments to address the requirement of the community and setting it belongs to.

**What specific leadership strategies or decisions set you apart in the healthcare landscape this year, and how do you envision continuing this momentum into 2025?**

**Partnering with my Client:**

Since Most of my Clientele is repeat clients, my main accomplishment is that at the end of every project, my client always feel that they have partnered with me. Despite intense discussions and challenges, they feel comfortable to return and reappoint me for their next project. On multiple occasion I have helped my client choose their Site, collaborated with them on revenue model, guided with project and contract management and assisted in secure funding. As an architect I see my role as a partner who understands their vision, challenges, and improves on their ideas if needed and eventually compile it on paper to build it into the design.

As we approach 2025, we aim to deepen our relationships with our clients and together we can focus on sustainability, explore smart hospital technologies, and expand our impact across diverse healthcare projects.

With every new project we deliver, I feel the learnings from past have improved our design. The current projects we are doing, I am personally very excited as in these we are putting in all we have learnt over the two decades and are going to bring paradigm shift in the way healthcare buildings are designed and are going to be the hospital of future.

**Can you share any groundbreaking research, products, or policy changes you spearheaded that have gained widespread attention or adoption?**

The establishment and successful implementation of a holistic healthcare design framework, which seamlessly integrates cutting-edge technology, sustainable practices, and patient-centric principles, is a hallmark of our impact. This framework not only elevated the aesthetic and functional aspects of healthcare facilities but also redefined the standards for creating healing environments. While designing a healthcare facility, we at RSMS thrive to make the experience as pleasant for the users - be it patient, visitors, or staff. Our design principals are solely governed by the patientcare, which reduces the stress & recovery time of the patient. It reflects our commitment to advancing the field and improving the overall patient experience.

**How have you collaborated with other stakeholders, such as governments, private organizations, or communities, to drive meaningful change in healthcare?**

As the director of a **leading healthcare architecture firm in India and Chairman at ASSOCHAM green healthcare Rating Program**, I've collaborated with industry leaders, policymakers, and environmental experts to develop impactful green rating programs. These partnerships have shaped frameworks that prioritize energy efficiency, water management, waste reduction, and enhanced indoor air quality. By integrating these principles into healthcare design, we have created healing environments that are both sustainable and patient centric. From renewable energy adoption to eco-friendly construction materials, our designs embody a commitment to environmental stewardship to drive transformative change in healthcare infrastructure.

**R | S | M | S**  
**ARCHITECTS**